



MEALS ON WHEELS ANNUAL CONFERENCE & EXPO 2018

A Program's Path to HIPAA Compliance



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Our path

- Our foundation in healthcare
- Where did we start
- Consultants for project implementation
- Board buy in
- Healthcare integration Financial Analysis
- Where are we today

Where did we start?

- Research standards HHS Audit Standards
- Policy Development
 - HIPAA Security and Privacy Compliance Standards
 - Annual Risk Assessments
 - Confidentially Agreements
 - IT and Security Trainings
 - Business Associate Agreements
 - Contingency Plan

Consultants for project implementation

- Development of the Policies and attachments
- Managed Services Agreement
- VCISO
 - HIPAA Risk Assessment
 - Documentation & Deliverables
 - Project management
 - Virtual CISO Advisory Hours (4 per month for 12 months)

Board Buy In

2016 Board Retreat

Healing at Home – Impact of Healthcare integrations for Community Service Organizations

- Panel of Experts
 - Aging & In-Home Services of Northeast Indiana – Community based Service impact on healthcare integration
 - Franciscan Alliance – Case management and Social Services role
 - Mike Gregory – Community Foundation of NWI – HIPAA compliance
 - Northwest Indiana Community Action
 - MOW-NWI Business Development Manger – What's Next on the Horizon
 - MOW-NWI Director of Finance – Financial implication
- Policy Development
- Self Assessment

Staff and Volunteer Buy In

Training and conversion

- HIPAA Training
- Database conversion to Servtracker
- Production changes
- Volunteer training

Healthcare Integration Financial Analysis

- System upgrades
 - New Domain Server
 - Accessible Solutions Servtracker
 - PMB Consulting
 - VCISO
 - Attorney fees for BAA agreements
- Monthly related costs
 - Managed Service IT contract
 - Serve Tracker
- Meals projection to break even

Where are we today?

- Franciscan Health ACO contract
 - New Domain Server
- PACE contract
 - Managed Service IT contract
 - Serve Tracker
- MCO contract