

MEALS ON WHEELS AMERICA C.A.R.E.S.



Our Cultural Values were reestablished in 2024 to provide a foundation for the culture we seek to foster. Together, through consistent actions and behaviors, we can weave C.A.R.E.S into the fabric of Meals on Wheels America.

COLLABORATION

- We encourage teamwork and cross-organizational relationships to achieve our best work.
- We proactively identify opportunities to leverage diverse perspectives and skills while recognizing the expertise of our colleagues.
- We promote productive alliances both within the organization and with Members, partners and other stakeholders to advance our mission.

ACCOUNTABILITY

- We take responsibility for our actions and hold each other accountable.
- We are outcomes driven and strive to deliver on our commitments on time and with excellence.
- We are committed to transparency, integrity and honesty.

RESPECT

- We foster an environment that values and celebrates diversity, prioritizes equity and inclusivity, and encourages everyone to bring their full selves to work.
- We value each other's time and life outside of the workplace.
- We honor the lived experiences and contributions of the older adults we serve.

EMPOWERMENT

- We support the personal and professional growth of all employees.
- We cultivate a learning environment where experimentation and innovative ideas are welcomed and valued, driving progress and continuous improvement.
- We set clear expectations that enable individuals at all levels to move toward shared goals with autonomy.

SERVICE

- We strive to be of service to others and believe that to do so, we must first prioritize our well-being.
- We seek to make a meaningful difference in our everyday actions and interactions.
- We are rooted in supporting our Members and improving the lives of older adults in need.